

AREA 82, Webmaster REPORT

to the 2020 NS SERVICE WEEKEND (via ZOOM)

Hi, I'm Matt. I'm an alcoholic

First of all, I'm sad that I had some urgent things in my personal life come up, so I'm unable to attend the rest of the service weekend. But I did want to come in and give the update here. I will disappear shortly afterwards.

The webmaster report is, as in all other walks of life, been a unique year for the area 82 website and among the fellowship. We will continue to adapt our online presence to keep reaching out to alcoholics. As the situation with COVID-19 develops and changes with in-person meetings coming back online, I will be taking that opportunity to fully migrate the site to the new meeting list format that was introduced last fall. I'll communicate with the DCMS on how updates will be maintained in that new system. It will be simpler and more accurate than it was previously. And we'll also have a standard format across the area since all meetings are listed the same way instead of the mixed bag of meeting list formats that we've had in past years. To move on to the administrative side, I'll now discuss our web hosting services. The domain name fee renewal was paid in October, at a cost of \$54.51 for three years. Renewal is coming up October 15 2022. And following on the resolution at last assembly, the site hosting fee renewal was paid in November, at a cost of \$358. 20 us for three years. Renewal isn't coming up again until November 19, 2022.

The area Forum has been a hot topic over the past year or so. It was up and running with Gerry Trudy and I as administrators on the site. Since my last report, I'd been dealing with the behind the scenes spam problem that was overwhelming the site with auto requests. After a brief period of resolution, the problem became much worse. I pulled the forum last month. I do believe I have resolved the issue now with a number of security updates with a number of pieces of the platform. And I will be reposting the new Forum in the coming weeks. (hopefully without the spam issue).

Website cleanup since my last report, I been continuing to clean out and archive all the information in the website databases going back to 2011. It's a slow and tedious process as it's not always clear what will break old links that are still active on the site. However, I expect to have this complete for my hand over to the new webmaster at the end of the year.

Website visits statistics. In 2019, we had an average of 9300 visits per month from 4900 unique visitors per month. That changed in 2020. No doubt because of COVID. We're up to 17,000 visits per month with 6900 unique users. Traffic has picked up. So far this year (up to today) there have been 380 emails received and 180 sent with a large portion of that related to the rollout of online meetings to support recovery during COVID-19 pandemic. This is greater than all of the correspondence in 2019 in half the year.

However, in these communications, I as webmaster have the relatively easy job of posting the links and times of meetings. I just like to take a moment now to acknowledge the tireless work of DCM's, GSR's, meeting organizers and other technical supporters in setting up all the zoom accounts and setting up all the zoom meetings so that I have something to post on the site. It's been critical continuing to provide the message of recovery to all of us. So please take a short moment today to be thankful for these enthusiastic and energetic individuals that have made sure that dozens of meetings with many meetings per day are available for all of us to continue receiving the fellowship and support that we need to say stay sober and help others to achieve sobriety As always, any requests for changes to the content or display of the overall site can be sent to area representatives or me for addition to the website. I thank you all for the opportunity to be of service.

Take care and keep God close in your lives.

Thank you very much

Matt D.

Area 82 Webmaster

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